

# HNX Futures Market Data Subscription Fee FAQs

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## 1. What is HNX Futures Market Data Subscription Fee?

With effect from 1 July 2021, there will be associated fees for subscribing to HNX Futures market data. Please refer to point number 3 for details of the charges.

## 2. How would I be affected and what is required of me?

To have access to HNX Market Data from 1 July 2021, you may simply request access to HNX market data via the Client Portal.

Alternatively, you can complete the Application Form for [Electronic Trading Platform](#) and the [Market Data Subscription Agreement](#).

You can return the signed forms to us via:

- a. Email to [futures@phillip.com.sg](mailto:futures@phillip.com.sg), or
- b. Fax to (65) 65367367, or
- c. Post to 250 North Bridge Road #07-01 Raffles City Tower Singapore 179101

## 3. What are the charges like?

Monthly Subscription Fee for HNX Futures Market Data is as follows:

Exchange	Subscription Fee
Hanoi Stock Exchange (HNX)	USD14*

*\*With effect from 1 July 2021.*

Note:

- Fees stated above exclude GST.
- Fees are charged in USD. Do ensure you have sufficient USD in your account to prevent currency deficit interest charges.

## 4. How will the fee be charged?

The fee will be deducted from your Phillip Futures account at the beginning of each month. Please note that the full subscription fee is payable even if the feed is subscribed in the middle of the month.

## 5. What should I do if my access to HNX market data has been removed and I would like to reinstate it?

1) You may simply request for access to HNX market data via the Client Portal.

2) Alternatively, you can complete the Application Form for [Electronic Trading Platform](#) and the [Market Data Subscription Agreement](#).

Thereafter, send the completed form(s) to us via:

- a. Email to [futures@phillip.com.sg](mailto:futures@phillip.com.sg), or
- b. Fax to (65) 65367367, or
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**6. How can I terminate my subscription?**

You may review your market data access via Client Portal.

Alternatively, you may send in your request via email to [futures@phillip.com.sg](mailto:futures@phillip.com.sg). The instruction has to be sent using your registered email address with us.

Do inform us 2 weeks before the next billing month if you wish to terminate your data subscription as once the fee for the new subscription month has been processed, it is non-refundable.

**7. Can I still trade products in the HNX exchange, even if I decide not to subscribe to the market data?**

Yes, you may call the Dealing Desks to place a trade:

- a. Futures Dealing Desk (65) 6535 1155
- b. Commodities/Energy/Metals Dealing Desk (65) 6576 9810